

## Services for Clinical Trial Management Software

CSS Informatics offers one of the most established clinical software consulting practices in the industry with more than 17 years of experience and innovation. Our team of well-educated, industry-proven experts has an average of 10 years of practical pharmaceutical experience.

### Expertise with Oracle® Clinical, TMS, RDC and Clintrial™

CSS Informatics has a long history of experience with clinical systems. Aside from extensive expertise with the Oracle Life Science (OLS) applications (including installation, validation, training, functional consulting and support), we actively participated in the development of several modules within this suite of products. We have similar in-depth experience with Clintrial, including the development of Resolve and Classify.

Our product development group extended the functionality of Oracle Clinical by developing eLoader™, a user-friendly and highly versatile tool for loading subject response data, verbatim terms, and study design information (patients, investigators, and sites) into Oracle Clinical and TMS. This software has been used by many companies to eliminate the need for custom and advanced programming skills, reduce costs and time and improve data quality.

At CSS Informatics, every project is built on the foundation of our solid experience while integrating the latest technology and compliance requirements. Above all, we deliver success and the assurance that we'll be around tomorrow and whenever you need us.

### Software Consulting Services

Our broad suite of services includes:

- **Implementation** - Software evaluations, project management and project planning
- **Installation** - Installation (including checklists), configuration and customization
- **Validation** - Document templates and standard, functional test packages
- **Training** - Standard or customized modules with in-depth practice exercises
- **SOP Development** - SOP templates, process efficiency analysis and improvements
- **Functional Consulting** - Study database set-up, validation procedures development and more
- **Remote and Onsite Support** - Primary or as-needed support to ensure your continued productivity
- **ASP Hosting** - OLS hosting using PPD's validated, world-class infrastructure
- **eLoader** - A user-friendly tool to load subject and study data into OC and TMS
- **PPD® Patient Profiles** - Interactive graphical reporting for effective and efficient data review.

Since 1990, more than 150 pharmaceutical and biotech companies have found successful solutions through our consulting services. There are always better ways to do things and CSS Informatics is leading the way with our Experience + Innovation.

Contact: Sheldon Wong • +619 665 4097 • [swong@csscomp.com](mailto:swong@csscomp.com)