

Training for the Pharmaceutical Industry

CSS Informatics has more than 17 years of experience across every major clinical data management and drug safety system in the world. We are a leading supplier of training services for the Oracle® Life Sciences (OLS) application suite (OC, TMS, RDC and AERS), and we now offer training for other clinical and safety applications and processes (such as Clintrial™).

The CSS Informatics difference is clear. Our all-encompassing materials include independent modules with animated presentations, practical examples, hands-on practices, detailed user manuals, and a full-scale training database. The training materials are comprehensive and flexible enough for classroom use or for self-training. Our training regimen relies on two critical ingredients: top quality materials and highly-qualified instructors. Our instructors are industry experts, advanced users of each product and experienced trainers.

We have trained over 4,000 users in 150 locations worldwide. We can deliver the training directly to your users or train your trainers. Training can take place in our training center or yours, or as a Web-based session. Furthermore, we can customize our training modules to provide you with focused instruction that is relevant to your company and process needs.

Training Center – Blue Bell, PA

The CSS Informatics training center is located in Bluebell, PA (right outside Philadelphia) where we present regularly scheduled classes. This provides a cost-effective training solution to those clients with a small number of users. Additionally, the interaction with attendees from other companies often sparks discussions that provide new insights and different ways of doing business.

In addition to the regularly-scheduled classes, specific customer-requested classes can also be scheduled at our Blue Bell facility. Our upcoming training classes and a full list of our standard training modules can be found at www.cssinformatics.com.

Other Training Services

- Training workshops:
 - DBA training in your environment
 - Dictionary loading for standard or custom dictionaries
 - Clinical data management process training using your SOPs, system configuration and study
 - RDC user training at investigator meetings or at the investigator site
- Train the Trainer
- Validation and 21 CFR Part 11 training
- Clinical data management training
- Training on all CSSI software (eLoader™, PPD® Patient Profiles, TableTrans®, E2B ICSR Browser™)
- Coming in 2008: Implementing CDISC in your clinical data management system

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