

Oracle® AERS Training from CSS Informatics

CSS Informatics is the most established drug safety software consulting practice in the industry with seventeen years of continuous innovation and support. Our team of well-educated, industry-proven experts has a consultant average of ten years of pharmaceutical technology experience.

CSS Informatics was a leader in pharmaceutical software training long before Oracle AERS was on the scene. However, we began consulting with Oracle AERS shortly after Oracle acquired EventNet in 2002. Since then, CSS Informatics has provided implementation, training, data migration, validation, and hosting services to dozens of Oracle AERS clients in the U.S. and Europe. In fact, we have trained more than 4,000 users on Oracle's Life Sciences applications alone. Rest assured that our Oracle AERS material is current, comprehensive, and client tested.

Oracle AERS User Training

Audience: Data Entry Specialist, Drug Safety Manager, Medical Reviewer, Oracle AERS Programmer

Topics Include:

- Navigating Oracle AERS
- Data Entry Overview
- Active Workflow
- Managing Queries
- Managing Lists
- Browsing Cases
- Reporting and E2B Submission
- Generating Letters
- Product Complaint Tracking

Oracle AERS Administrator Training

Audience: Oracle AERS System Administrator, Drug Safety "Power User"

Topics Include:

- Menu Set-up
- User Menu Access
- Configuring Parameters
- Setting Up Reports
- Web Server
- Report Server
- Codelist Management
- E2B Reporting Configuration
- Oracle AERS Database Overview
- Security

Our standard Oracle AERS Training Packages can be customized to your data, your people, or your specific learning needs. To find out more about our courses, please visit our [Training Page](#).